

2025年2月19日勞力士榮譽呈獻：考夫曼歌劇盛會音樂會門票退款安排（實體門票適用）
TICKET REFUND ARRANGEMENT FOR CONCERT
ROLEX PROUDLY PRESENTS: JONAS KAUFMANN OPERA GALA 19 Feb 2025
(PHYSICAL TICKET ONLY)

已訂購以上音樂會的持票人士，如需申請全額退款，可於**2025年3月7日或之前**遞交退票申請，選擇以下其中一種安排：

For apply FULL REFUND, please submit your ticket arrangement request **on or before 7 MAR 2025**. Below are the options available:

1. 申請全數退款（以票面面值計）並將款項**轉賬**到登記的戶口 Apply for a FULL refund of the face value of the ticket(s) and **BANK TRANSFER** the amount to the registered account

此選項只適用於擁有本地儲蓄或往來戶口的持票人，恕未能接受扣賬卡/信用卡戶口及定期存款戶口之轉賬申請。This option is only applicable for patrons with local bank savings or current accounts. Debit/credit card account and time deposit accounts are NOT accepted.

2. **捐贈您的門票**予港樂「常年經費基金」 **DONATE YOUR TICKET(S)** to the HK Phil "Annual Fund"

把您的門票捐贈予港樂的「常年經費基金」，有助港樂呈獻多元精彩的節目，邀請國際知名指揮家及音樂家合作，更臻卓越。您的熱心支持有助港樂舉辦各項教育及外展活動，推廣美妙音樂至社區；與此同時亦支持其他營運開支，例如音樂會的舞台設計、邀請音樂會前講座講者及知名演奏家舉行大師班。DONATE your ticket(s) to the HK Phil's "Annual Fund" to enable us to present diverse and vibrant programmes, collaborate with internationally-renowned conductors and soloists, and maintain the highest standards. Your support also allows us to bring orchestral music into the community through education and outreach programmes, and to support operational costs such as staging for concerts, inviting speakers for pre-concert talks and presenting masterclasses by renowned artists.

遞交申請方式 Application method

- (A) 請填妥第二頁的表格，連同**完整實體門票**於**2025年3月7日或之前郵寄遞交**（地址：九龍尖沙咀梳士巴利道 10 號香港文化中心行政大樓 8 樓）

Please complete the application form in page 2. Submit **by post** with **intact physical ticket(s)** on or before **7 Mar 2025** (Address: 8/F, Administration Building, Hong Kong Cultural Centre, 10 Salisbury Road, TST, Kowloon).

如有任何查詢，請電郵至 ticketing@hkphil.org 查詢。Should you have any enquiries, please contact the HK Phil at ticketing@hkphil.org.

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截止日期 Deadline : 2025 年 3 月 7 日或之前 ON OR BEFORE 7 MAR 2025

電子門票持票人士，請參閱：<https://www.hkphil.org/tc/forms/ticket-refund-form-jonas-kaufmann-opera-gala-bank-transfer/26063>

For ticket-holders of electronic tickets, please refer to: <http://www.hkphil.org/forms/ticket-refund-form-jonas-kaufmann-opera-gala-bank-transfer/26063>

FOR OFFICE USE ONLY

REV'D DATE:

REF ID.:

訂戶資料 DETAILS FOR SUBSCRIBER (請以正楷填寫 Please print in block letter)

姓名 NAME		訂戶編號(如適用) SUBSCRIPTION NUMBER (If Applicable)		
		2 4 _____		
電郵 EMAIL		聯絡電話 CONTACT NO.		
音樂會日期及時間 CONCERT DATE(S)	票價 TICKET PRICE(S)	票數 NO. OF TICKET(S)	行數及座位號碼 ROW(S) & SEAT NO(S)	辦事處專用 FOR OFFICE USE ONLY
	\$		<input type="checkbox"/> STAL1 / STAL2 <input type="checkbox"/> BAL	
	\$		<input type="checkbox"/> STAL1 / STAL2 <input type="checkbox"/> BAL	

我希望將我的門票作以下安排

I would like to have the following ticket arrangement:

總金額	\$
TOTAL AMOUNT	

申請全數退款（以票面面值計）並將款項存入登記的本地儲蓄或往來戶口

Apply for a FULL refund of the face value of the ticket(s) and BANK-IN the amount to the local bank savings or current account

請清楚填寫及核對是否正確，以免未能成功存款。To avoid failure in bank transfer, please write clearly and check if it is correctly filled.

賬戶持有人英文姓名 ACCOUNT HOLDER ENGLISH NAME		
(編號一覽表 CODELIST: https://bit.ly/2UD8AXF 部份銀行有多於一個編號，請小心查證閣下戶口的銀行編號 SOME BANKS MAY HAVE MORE THAN ONE BANK CODE, PLEASE VERIFY YOUR ACCOUNT BANK CODE CAREFULLY)		
銀行名稱 BANK NAME	銀行編號 BANK CLEARING CODE	賬戶編號（9至12位數） ACCOUNT NUMBER (9-12 DIGITS)

捐款予「常年經費基金」

Donation to the HK Phil "Annual Fund"

請清楚填寫及核對是否正確，以免延誤郵遞。To avoid delivery delay, please write clearly and check if it is correctly filled.

捐款收據抬頭 NAME ON DONATION RECEIPT	<input type="checkbox"/> 同上 Same as above / <input type="checkbox"/>
收據郵寄地址 MAILING ADDRESS FOR RECEIPT	捐款HK\$100或以上可作扣稅用途 Donations of HK\$100 or above are tax deductible

請連同完整實體門票，並郵寄交回香港管弦樂團（地址：九龍尖沙咀梳士巴利道 10 號香港文化中心行政大樓 8 樓）辦理。

Please enclose your intact physical ticket(s) to the completed Ticket Arrangement Form and return to the HK Phil Ticketing Office (Address: 8/F, Administration Building, Hong Kong Cultural Centre, 10 Salisbury Road, TST). by post.

請保留此表格及音樂會門票副本以作持票人參考及日後查詢用途。如有任何查詢，請電郵至 ticketing@hkphil.org。

Please keep a copy of the completed Ticket Arrangement Form and the concert ticket(s) for your reference and enquiry use.

Should you have any enquiries, please contact the HK Phil at ticketing@hkphil.org.

我們希望使用閣下提供的個人資料發送樂團最新的活動和推廣資訊，如閣下不欲收到有關宣傳資訊，請於方格內填上剔號。We would like to use the personal data you provided above in order to share with you HK Phil's latest news and events. If you do not wish to receive any promotional and direct marketing materials from us, please check this box.

條款細則 TERMS AND CONDITIONS

- 退款服務只適用於上述音樂會的實體門票。Ticket(s) refund service is only applicable for physical ticket(s) of the captioned concert only.
- 選擇電子門票的人士，詳情請瀏覽：www.hkphil.org/tc/forms/ticket-refund-form-jonas-kaufmann-opera-gala-bank-transfer/26063
If you opt for electronic ticket(s), please refer www.hkphil.org/tc/forms/ticket-refund-form-jonas-kaufmann-opera-gala-bank-transfer/26063 for details.
- 轉賬退款預計大約需要6至8星期時間處理（由截止日期起計），當完成轉賬後，申請人將收到電郵通知。Refund will be processed around 6-8 weeks after the end of application period. Separate email will be sent when the refund is being banked-in.
- 門票所印資料如有任何刪除、塗改，或門票遭損毀、污損或殘缺不全，持票人的退票申請或不被接受。The refund request may be rejected if any details on the ticket have been omitted or altered or if the ticket is damaged, defaced, or otherwise mutilated.
- 如有爭議，香港管弦樂團保留最終決定權。The HK Phil reserves all rights of final arbitration in case of any dispute.